

Who we are?

Welcome to Progressive Credit Union, we are your local credit union where you have just opened a savings account. For us to be able to open this account for you we need to use some of your personal information. This notice will tell you what information we use and why.

Our Contact details:

Address: Progressive Credit Union, 43-45 Dublin Street, Balbriggan, Co. Dublin K32NX58

Phone: 01-8411348

Email: info@progressivecu.ie

Data Protection Officer:

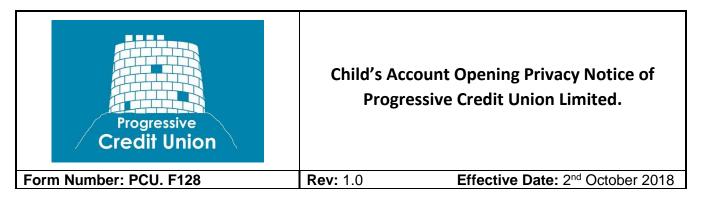
The Credit Union has a Data Protection Officer working to keep your information safe. If you have any questions about the use of your information you can contact this officer at any time.

Data Protection Officer contact details:

Data Protection Officer, Progressive Credit Union, 43-45 Dublin Street, Balbriggan, Co. Dublin.

Progressive Credit Union is very serious about keeping this personal information safe and secure. This notice explians how we get and use personal data about you during and after your relationship with us.

Please read this notice with a grown up to make sure you can understand it all.



What personal information do we use?

We may get, keep and use the following information about you:

Your name	Address 🏠	Your Date of Birth
Email	Telephone Number	Parents Telephone Number
Your signature	Birth Certificate	Passport
Where your money comes from	Your PPSN 123	CCTV images
Parents Name	Parents passport/driving licence	Telephone recordings

Why we need to use your information?

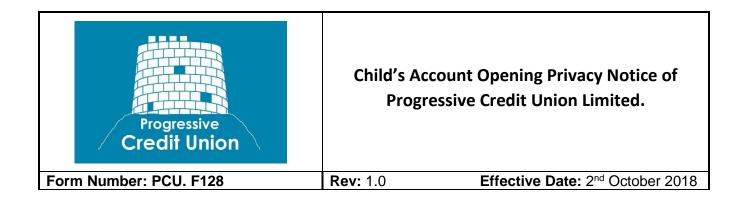
- To open and operate a savings account for you.
- To follow the rules of the Credit Union Act.
- To obey the Law.

We may also need to use more sensitive personal information:

• Information about your health, any medical problems and/or sickness.

Is your information safe?

Yes, your information is safe. Any companies or people we use to help run the credit union have signed a form which tells the credit union that your information is safe, secure and that they will protect your information the same way as we do. The credit union does not allow any of these companies or people to use your information for their own uses. They will only use your information to help us to operate your savings account.



If you do not want to give your information to the credit union.

If you do not want to give your information, we may not be able to open a savings account for you because we would not be able to obey the law or rules of the credit union act.

If the credit union changes the reason we use your information.

If the credit union changes the reason we use your information we will tell you.

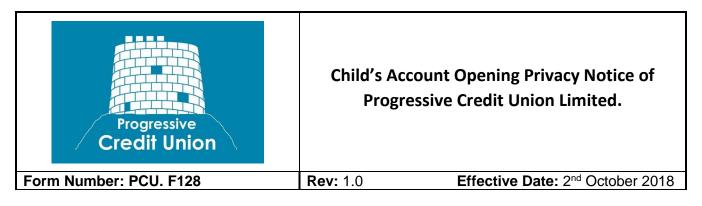
Checking your information and/or savings account.

We sometimes use computers to make decisions about your information, this information is used to make sure your account is being used right and is inside the rules of the credit union act and the law.

How long does the credit union keep your information on file?

The credit union will only keep your information for as long as we need it. The length of time the credit union needs to keep your information is noted below ${f O}$

Accounting	6 years
Money Laundering	5 years from the day that you close your account.
Тах	6 years
ССТУ	1 month or longer if needed by An Garda Síochána.
Telephone Recordings	6 years



Sending your information to third countries (i.e. countries outside of the European Economic Area)

Progressive Credit Union does not plan to send your information to third countries.

Changes to this notice

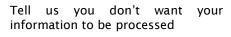
We will make changes to this notice sometimes, when we change how we use your information and change our technology and products. If we make any changes we will update this notice.

What are your rights? You and your parents have the right to:



Ask us to change information you think is wrong







Ask us to remove information when it's not needed anymore



Ask to see the information we hold



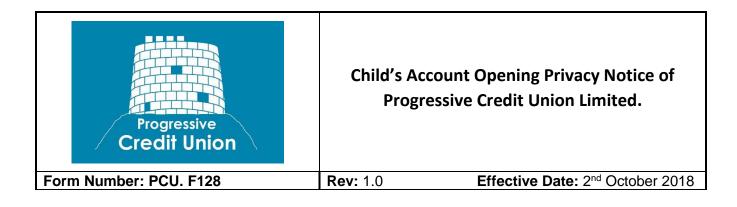
Where we are processing your data based solely on your consent you have a right to withdraw that consent at any time and free of charge



Object to processing of your personal data where we are relying on a legitimate interest and there is something about your particular situation which makes you want to object to processing on this ground.



Request that we: a) provide you with a copy of any relevant personal data in a reusable format; or b) request that we transfer your relevant personal data to another controller where it's technically feasible to do so.



Getting in touch

If you're worried about how we get and use your information, you can speak to Ciara at the credit union, who will be able to help you and answer any questions that you have.

If you want to speak to somebody not at the credit union, you can call the people who make sure that we are looking after your information correctly. They are called the Data Protection Commissioner (DPC):

Telephone +353 57 8684800 +353 (0)761 104 800

Lo Call Number 1890 252 231

E-mail: info@dataprotection.ie

Postal Address: Canal House Station Road

Portarlington Co. Laois R32 AP23